

# HanVIC

## Office Automation System

a NEW software solution for the Combination of e-Mail, Fax, Call, Voicemail & SMS - a true Unified Messaging System



### A Comprehensive Solution

Virtual Information Centre ("HanVIC"), developed by KanHan, is the **single point of contact** for your faxes, phone calls, voice-mails, SMS, e-mails, IVR and data collection. You can receive information via call back, SMS, IVR system and e-Mail sound file functions. For lengthy information, you can direct or re-direct your fax to a local number for collection. It will maximize your information reach, increase your work efficiency and save you money.

### Fast and Convenient

Your mobile or fixed line telephone controls your HanVIC information, just log in by phone to instruct HanVIC to get your information. HanVIC is password protected and it is safe. Since HanVIC is a computer service; so 7x24 is given and the service can reach you anytime and anywhere in the world. This can be a corporate or BUSINESS CENTRE support program.

### Rental Program, Flexible Plans and Service

KanHan provides all hardware, software, middleware & applications. We can design programs and solutions to suit your specific business needs.

### Sound file via Internet e-Mail, Mass Fax, SMS Promotion & Data Collection

Your voice mail can be forwarded to your Internet email by voice files and checking your voice mail by Internet is free - no more IDD charges.

For merchants wanting to reach your customers, sending SMS by mass and allowing customers to call in via HanVIC IVR system is possible (example: OctopusCards lottery program).

### Special Features

#### ● Auto Attendance

Voicemail, faxes and e-Mails can be checked by phone or Internet. Calls can be redirected to any assigned phone numbers. It can be a corporate-wide answering service.

#### ● Voicemail to E-mail

Your voice messages can be sent to you in voice file format by e-Mail - no more IDD charges.

#### ● Fax to Email Or Email to Fax

Your fax can be converted into e-Mails or e-Mails to fax on a one-on-one or one to many modes.

#### ● SMS & Data Collection

One-to-one or one-to-many SMS sending is possible for information or event-driven reasons. Data collection by giving out an IVRS numbers for customers to call in can be an impressive way to promote your business.

#### ● Stock Market Information

HanVIC is also uniquely suitable for stock or security companies. This system can be used by their customers to check stock prices, comment or report (by voice or fax). SMS and phone alert is possible too.

#### ● Ideal Call Center IVR System

Automating frequent enquiries for dynamic information from database and Internet utilizing latest Text-To-Speech and voice recognition technologies in support of Cantonese, Putonghua and English.